



The Listening Post

A Newsletter of The International Listening Association



Lisa M. Orick-Martinez
ILA President 2008-09

President's Perspective by Dr. Lisa M. Orick-Martinez

Each president of the International Listening Association is entrusted with helping to run the organization and to promote the ILA. As each president before me, I don't take this responsibility lightly.

During my ascension to the presidency, my biggest fear was being the president no one remembered. I feared I would not do anything outstanding or remarkable for our organization or for listening, in general.

I remember sitting in the beautiful German castle last year at the banquet, seeing the other members there and the guests, and telling my family, "What the heck am I doing? I'm way out of my league!"

But I now realize no one person does anything

alone, and neither does the president of the International Listening Association. I am honored to be surrounded by the members of the Board, by people passionate about both the ILA and listening in all of its contexts.

With this group of incredible people working with me, I have decided to take to heart the words of a wise and wonderful person, who wrote me the following message:

"I trust the hallmark of your year as President of the ILA will be based on a 'Strategy of Common Sense'."

Common sense suggests the ILA holds uncommon opportunity to impact the advancement of listening as the most neglected of the most important issues of our time—communication.

Common sense suggests we need to dramatically grow our membership numbers and to increase the diversity of our membership.

Common sense suggests we need to find the members who are willing and able to roll up their sleeves and continue to work for the good of the organization.

As the board and I make decisions that effect the organization, we need to consider the following things.

First, does the decision serve the ILA Vision and Mission Statement; and second, does the decision contribute to the fiscal and financial well being of the Association? Our organization is in danger of disappearing. We have financial challenges.

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Plan Now to Celebrate ILA's 30th Anniversary in "Jewel of the Great Lakes"

by Kathy Thompson, 2009 Local Arrangements Chair

Looking out from the Polaris Restaurant at the top of The Hyatt Regency Hotel, one sees a giant pair of elegant wings, designed by the famous architect Santiago Calatrava, float in the lakeside breeze above the Milwaukee Art Museum. They seem to beckon visitors to leave the bustling streets behind for a while to gaze upon the vast, seemingly endless expanse of Lake Michigan.

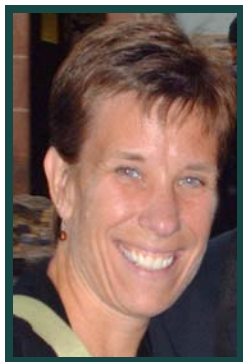
Milwaukee's ideal location on this Great Lake holds a wealth of possibilities for ILA members who attend our exciting 30th Annual Convention in March 19-21, 2009.

Please join us at The Hyatt Regency in Milwaukee, WI, USA, as we look at "Growing Our Listening Legacy: Treasuring the Past, Embracing the Present and Creating the Future".

(Continued on page 12)



Picture of Downtown Milwaukee, Site of 2009 ILA Convention



Laura Janusik

“We felt that strength is stronger with ties; and with the ILA only meeting once a year at the annual convention, it didn’t allow us much face-to-face time to develop the relationships that are so critical in ensuring a strong membership base. Thus, we divided the world into six regions based on current ILA membership”

Laura Janusik,
1st VP Elect



ILA Goes Regional!

By Laura Janusik, 1st Vice President

The 2007-08 Membership Committee unrolled plans to “go regional” at the annual convention in Maine. We felt that strength is stronger with ties; and with the ILA only meeting once a year at the annual convention, it didn’t allow us much face-to-face time to develop the relationships that are so critical in ensuring a strong membership base.

Thus, we divided the world into six regions based on current ILA membership. We then invited people to apply

for regional leader positions. (See list in following article.)

Basically, regional leaders are responsible for facilitating communication in their regions and for planning one regional event per year. The event could be a mini-conference, or it could be a gathering at another major association’s meeting at which many regional ILA members are present, or it could even be a brunch!

Regional leaders will serve as another point of contact for new, existing, and prospective ILA

members and will likely facilitate requests for speakers or sound bytes.

Regional boundaries are permeable and will likely change as the ILA grows. Boundaries are meant to be crossable too; so if another region is planning an event in which you have great interest, remember, anyone can attend.

In future revisions of the website, a section will be devoted to regions and their activities, so stay tuned. And plan on getting involved in your region!

Regional Leaders

You’ll likely receive an email message from your regional leader soon. Also, contact your regional leader if you have ideas for a regional project.

ASIA, SOUTH PACIFIC, & AUSTRALIA -

Varadaraj “Raj” Curam, seeorwe@gmail.com

EUROPE & AFRICA -

Margarete Imhof
m.imhof@paed.psych.uni-frankfurt.de

NORTH AMERICA WEST -

Rob Carriaga, robc@cnm.edu, assisted by Jodie Miranda, jodiemiranda8@gmail.com and Tesa Lane, tlane0785@yahoo.com

NORTH AMERICA MIDWEST -

Donna Renaud, donna.renaud@wku.edu

NORTH AMERICA EAST -

Michael Murphy, MMurphy@ucc.edu

NORTH AMERICA SOUTHEAST -

Linda Diamond, lindaeve@mac.com

Regional Roundups

The North America East Region is rockin’ and rollin’. Members Alberta Arnold, Wayne Bond, Daniel R. Corey, Carole Grau, Amy Matten, Michael Z. Murphy, and Andy Wolvin grabbed a few arms chairs and a corner of hotel lobby in Maine to have an informal brainstorming session. They determined to hold a Regional Gathering this year.

Although many of the details still need to be worked out, if you are a member or a lapsed member of the Region, please reserve Saturday, October 11 for a day of listening. Montclair State University, only a stone’s throw from NYC, is the site for this day of exchange.

The landscape is usually quite beautiful that time of year. So, consider Saturday with the ILA and Saturday evening and Sunday in NYC or Atlan-

tic City. Then take a big fat tax break for yourself as a result. Details are forthcoming, and you have been warned: Be there or be square.—Michael Murphy

The North American Midwest Region is kicking off a poster/photo and essay contest for students of all ages in our region. Submission dates begin September 1, 2008, and continue until December 31, 2008.

Winning entries will be recognized at the convention dinner and will be published in the Listening Post and on the ILA website. Showcased entries will be displayed at the 30th ILA convention in Milwaukee, Wisconsin. More details will be released this fall both in a blast to membership and on-line. Stay tuned!—Donna Renaud

What Did Newcomers Think? By Laura Janusik, 1st Vice President Elect

When I attended my first ILA conference in 1999, I was amazed at how many people truly wanted to listen! They asked me questions, and they seemed genuinely interested in my responses. We often found common ground quickly, and I've formed some great friendships with these individuals over the years.

Helping newcomers feel welcome is something that ILA members do well. From the newcomer "Meet and Greet" to the other identifying ways we have of knowing, many of us seek them out and embrace them in our efforts to spread the news about listening around the world!

ILA members seemed to have kept their ability to welcome newcomers again this past March in Portland, Maine. On Saturday evening, I approached **Bjørn Stillion Southard**, graduate student at the *University of Maryland at College Park*, as well as a newcomer to the ILA conventions, and asked him how his experience was. It's important to note that Bjørn is a 19th Century American Public Address scholar, and he is active in a number of associations.

Bjørn indicated that he was both amazed and pleased. Amazed because he heard that conferences that embrace different ideas in a non-competitive way existed, yet he was skeptical that he would ever find one. Pleased that such a place did exist, and that he found it early in his career.

Arnie Katz, licensed massage therapist and facilitator of healing, was both presenter

and participant. The owner of two Boston-based companies (*Golden Hands Massage Therapy* and *Katz & Dogz*), Arnie came based on encouragement of his longtime friend and colleague, Jennie Grau.

Arnie said, "I really had no idea what to expect other than having the usual excitement and nervousness about being in a new situation and meeting new people. I am delighted to say that I felt welcomed with open arms and with enthusiasm. I found people to be very friendly and very committed to listening well and engaging more deeply than at other conferences I have attended."

Arnie added, "By far, the best part of the conference for me was the people, and the camaraderie, and the love and respect people genuinely seem to have for one another."

Gina Castle is finishing her master's studies at the *University of Florida in Orlando*. I met Gina at last year's NCA conference. I saw that she and her advisor, Harry Weger, were doing some fascinating listening research. I invited Gina and Harry to the ILA conference, but only Gina was able to attend.

As you might imagine, she was a little nervous at first, but quickly found her comfort zone. Gina said, "When I came to ILA this March, I was expecting the conference, although it was smaller, to have more of an NCA feel. However, I was pleasantly surprised to find that the atmosphere was much more inviting and less intimidating than I imagined.

Sometimes big conferences can be overwhelming because not adequate time is available to develop personal friendships with colleagues throughout the world. Thus, it can be intimidating to be one of 5,000 people in a room.

My experience at ILA as a first time member was a joy. I was able to have good conversations with people from all over the nation, over every meal. Not only that, but ILA members were engaging.

Members listened to one another when they spoke, and everyone seemed to care about one another's well being.

I really enjoyed the conference. I felt spurred on to come home to do research and write papers. I had a wonderful time at ILA, and I plan to continue to come to the convention in the future."

As some of you were aware, we had a very prestigious and prolific scholar attending his first ILA conference. **Molefi Kete Asante** is the most published African-American scholar, with 65 books and over 300 articles in print. You can learn more about him at <http://www.asante.net>.

As he was working on yet another deadline, he did not have much time to comment; but he said it best succinctly: "The conference was wonderful!"

Finally, **Tesa Lane** from Central New Mexico Community College summed up her newcomer's perspective best with the following statement:

"This is what I learned from the convention: I learned communication is very important, but we also need to make listening important as well."



Arnold "Arnie" Katz
(Photo taken from Katz's website.)

Bjørn Stillion Southard had heard that conferences embraced different ideas in a non-competitive way existed, yet he was skeptical he would ever find one. He was pleased that such a place did exist, and he found it early in his career.



Molefi Kete Asante
(Photo taken from Asante's website.)

Poetry Galore in Portland, Maine

In addition to having several poets showcase their books at the 2008 convention, we had a keynote address and poetry reading by Betsy Scholl, the Maine Poet Laureate. In addition, attendees could attend workshops related to poetry.

One of our presenters, Dick Holmes, wrote the following poem ("Spring Snowcapped in Maine") on Saturday morning before he facilitated his listening to poetry workshop as one of the convention sessions.

"And now here I am again at
Longfellow Square,
where a statue of the great
old poet of the city
sits high and noble on a
pedestal,
a pile of snow in his lap."

Excerpt from

"Spring Snowcapped in
Maine"

By Dick Holmes



Statue of Longfellow
that sits at
Longfellow Square in
Portland, Maine

SPRING SNOWCAPPED IN MAINE

The sturdy old brick buildings all around
turn a brighter and brighter shade of red
as the sun rises on another day
in Portland, Maine. It's March 29, spring --
elsewhere. Here, yesterday's snow
is still here, sunlit on sidewalks, trees, and roof-
tops,
and it's even colder than it was yesterday.
My eyes stay warm with tears on my walk,
evoking a kind of joy that might give rise
to tears that come from feeling first.

I'm in Maine attending the International
Listening Association's annual conference,
and later this morning my wife and I
will be leading an interactive
"Listening in Gratitude" poetry session.

I am feeling alive and deeply grateful today,
even without much sleep last night.
Listening, I hear the crunch of snow underfoot and
the cries of seagulls beginning to work the day
in this place so foreign to me yet somehow
so familiar, too. Since I live in the South, where
even the winter is mild and it really is spring now,
white with flowering dogwoods,
this sparkling white snow scene looks
and sounds and smells like pure grace to me.

And now here I am again at Longfellow Square,
where a statue of the great old poet of the city
sits high and noble on a pedestal,
a pile of snow in his lap.

Dear spirit of Longfellow, inspire me
with the truth and beauty of poetry today.
And may we all come with open hearts and minds
to listen more and more deeply in gratitude.

~

Dick Holmes



Although Linda Eve Diamond received the **Listening in the Business Sector Award** because of her books and her website specific to listening, presenter Jerry Catt-Oliason, chair of the 2007-08 Awards Committee and communication professor from Boise State University, wove in the contribution Diamond makes with her poetry. He feels strongly about the importance of poetic discourse and discussed her poetry and her collection, *The Human Experience*, with high regard.

Following is one of the poems that Linda wrote:

WHITE

If we squint we see their halos bright
Wings tucked safely out of sight,
Angels living among us.

On a night black with noise
They arrive with quiet lanterns,
Sit beside you in an open space
Where anything untold
Might unfold.

They fill your cup with love,
Wrap a blanket of warm light
Around your fallen shoulders.
Then, quiet as a snowfall,
They listen.



listening

why
would I think
you would taste my
cooking
when you don't
grasp
my words



President's Perspective - Continued from Page 1

To all of us in the ILA, listening, or the lack of listening, is THE most important issue of our time.

I recently had a student dealing with issues with our school. She was frustrated because she was passed around from department to department. I sat and just listened to her. I listened to how frustrated she was.

After a bit she stopped and said: "That's all I needed, a good listening to."

She got in touch with me a few days later to tell me that she was feeling better, and her frustration level was much reduced. She thanked me for "just listening" and said it made a difference to her.

Imagine what power each and every one of us holds by being able to "just" listen. How might things change in our circle of influence?

It is with this in mind that I bring to you some challenges. I challenge each and every ILA member to get at least two people involved in the ILA—have them join our wonderful organization and encourage them with your passion to get involved on committees!

Then I further challenge you to bring one person with you to your next regional function and two to the next convention.

You made a commitment when you joined the ILA to be part of THE premiere listening organization in the world; now prove it. Let's use our common sense to get the word out

about the importance of listening, use our common sense to get businesses to see how important listening is to their bottom line and persuade them to join and support the ILA, use our common sense to get educators to demand time to teach students to listen.

I also challenge you to bring financial resources into the ILA by doing two simple things.

Go to the ILA website to purchase through Amazon.com. The ILA gets a little bit of money for each person who does so.

Also, when doing an Internet search, use Goodsearch.com instead of Googling the information. Why? Goodsearch.com donates money to the ILA each time someone uses the search service.

I also challenge you to donate to the ILA Student Scholarship Fund. This way we can draw new members and increase our diversity, adding to our outstanding family of listeners.

Alone, I don't expect to do anything outstanding or remarkable, but I have fire and I have passion for listening and for the ILA.

I challenge you to work with me; let's get the word out about listening, let's get others involved in the ILA and truly make this THE premiere listening organization in the world!

Book Review By Susan Timm

F Means Floundering. A Guide to Becoming An Efficient and Effective Student (iUniverse, 2007)

F Means Floundering by Charles Swanson, Ed.D. provides practical advice to students just starting their degrees and those struggling with earning a college education so that they can become more efficient and effective students. What makes this study-skills text different than most is its emphasis on effective listening as a key to academic success. Plus, the focus is on learning as opposed to simply giving "seat time" to one's classes.

Written in easy-to-understand terms, Swanson shares his own experiences as a stressed student; he tells students what to do to increase their learning. After reading this book, as an "introduction to college" faculty, I believe F Means Floundering earns an "A" in Student Success!

The Listening Post
Summer 2008 Issue #98

Thank you for allowing me to serve you and the ILA in this important way. Previously, I have had the privilege of editing various documents, from books to doctoral dissertations. Creating an entire newsletter has been an exciting challenge. Please share your ideas with me for future newsletters.



Have a great summer, everyone!

Susan Timm, LP Editor



Special Thanks to Erin Tobiasz for her assistance with this issue. Erin serves as MAL-Global Issues.

International Journal of Listening (IJL) Call for Submissions

The IJL accepts submissions on an ongoing basis. Of special interest are articles and book reviews on the following topics.

- Listening and Second Language Acquisition
- Listening Assessment
- Listening, Audience Behavior and Media Studies
- Listening, Audience Behavior and Political Rhetoric
- Historical Studies of Listening and Audience Behavior
- Intersections Between Listening and Reading
- Listening in Professional or Managerial Communication
- Insights of Cognitive Theory, Psychology, Philosophy on Listening
- Listening and Rhetorical Theory
- Listening Research in K-12 Education
- Listening in Health Communication
- Listening and Service Learning
- The Intersections between Musical Listening and Listening to Messages (listening as aesthetic vs. Epistemic process)

Please send IJL submissions to James Floyd, Editor:

floyd@cmsu1.cmsu.edu

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Representatives of both ChildLine and BT receive Listener of the Year awards from Jim Pratt.



Melissa Beall receives one of two awards from Dick Halley.



Linda Diamond receives one of two awards from Jerry Catt-Oliason.

NOW HEAR THIS! 2008 Listener of the Year Announced!

Listener of the Year isn't one person, but a group of people who work with *ChildLine* and *BT* (formerly *British Telecom*). *ChildLine* benefits from BT's fundraising and social marketing campaign entitled "Am I Listening?" that promotes listening to children and young people. This campaign is what first caught the ears of the members of the ILA Awards Committee.

The listening that ChildLine and BT are involved in liter-

ally saves lives. As its website explains, ChildLine is UK's free, 24-hour helpline for children in distress or danger. Almost 1,400 trained volunteers answer around 2,500 calls daily from children and young people looking for comfort, advice, and protection.

BT is a founding partner and has supported ChildLine since 1986. BT (then British Telecom) served as part of the team of experts advising ChildWatch, the program,

which launched ChildLine. The company has since donated office space, telephones, and financial support, as well as providing a simple and memorable free phone number for children to call.

Two individuals (Beth Courtier and Justin McKeown) came from the United Kingdom to receive their awards. And, Justin made the decision to become a lifetime member of the ILA. Welcome to the ILA, Justin!

UNI's Beall Receives Top Listening Recognition

Melissa Beall, a *University of Northern Iowa* (UNI) communication studies professor, was honoured twice by receiving the **Outstanding Teacher of Listening** and by being inducted into the **Listening Hall of Fame**.

Anyone who knows Melissa can attest to her deserving these awards. Melissa was profiled in the last [Listening](#)

[Post](#) as a "**Listening Legend**."

Beall earned a doctorate in communication education and communication theory, a master's degree in speech and dramatic arts, and also a bachelor's degree in English, speech and dramatic arts, all from the University of Nebraska-Lincoln.

A full professor since 1994, Beall has served at UNI for 18 years, including serving as thesis adviser for 20 completed master's degrees.

Because of her listening accomplishments, Melissa received a certificate of recognition signed by the Iowa Governor, Lt. Governor, and the local House Representative. Way to go, Melissa!

Author Linda Eve Diamond Receives Two Listening Awards

Author Linda Eve Diamond, of Dania, Florida, was honored with two listening awards: **The President's Award** and **Listening in the Business Sector Award**.

The **President's Award** was presented by outgoing president, Dr. Margarete Imhof of Frankfurt, Germany.

Linda received the award for her creative and successful efforts to bring knowledge and understanding of listening to a larger audience and for her role as the [Listening Post](#) editor from 2006-2008.

Imhof reiterated her support and appreciation of Diamond's latest book, *Rule #1: Stop Talking! A Guide to Listening* (Listeners Press, 2007), which she called "an excellent example of how academic knowledge can be re-packaged for the general interest without being thinned out or oversimplified."

Linda received the **Listening in the Business Sector Award** for her numerous efforts to further listening awareness. Three of her business books stress the importance of listening as

essential for motivation and team building; and her latest book, *Rule #1*, is devoted entirely to listening. Linda's creation of a strong online presence dedicated to listening at [Listeners Unite](#) was also recognized.

Although the award was specific to listening, presenter Jerry Catt-Oliason, communication professor from Boise State University, wove in the contribution Diamond makes with her poetry. He discussed her collection, *The Human Experience*, with high regard.

The University of Maryland University College Earns Special Recognition

Special Recognition Award was given to *The University of Maryland University College* for its commitment to advancing listening.

Since 1993 *The University of Maryland University College* has taught listening to more students than any other university in the world.

Over 2,250 students have completed instruction in listening, taught by a dozen professors in face-to-face classrooms, across interactive closed-circuit TV, April 10.

through dedicated interactive computer video, and through the highest technology—the Internet.

Both Amy Matten, Associate Professor, and Andrew D. Wolvin, professor, in the Department of Communication at the *University of Maryland University College* represented the University at the convention.

Ray McKelvy presented the award to the new Dean of the School of Undergraduate Studies on April 10.



Amy Matten and Andrew D. Wolvin
Receive *Special Recognition Award*
From Lisa Orick-Martinez.

2007-08 Awards Committee

Jerry Catt-Oliason, Chair
Edie W. Cole
Alyce McKelvy
James W. Pratt
Charles Veenstra

Synergist Award Recipients Provide Insight Into Listening and Aging Theory

The **Research Award** went to Judy Litterst and Diana Rehling, both in the Communication Department at *St. Cloud State University*.

Judy and Diana's recent study about the "Missing Link in Communication and Aging: Listening Theory," considers contributions that listening research and writing can bring to areas of communication and aging as well as the insights aging theory can bring to listening to the elderly.

Summary Highlights of the 2008 ILA Convention Business Meeting Minutes

Holiday Inn by the Bay: Portland, ME Friday, March 28, 2008, 8:30 to 10 AM

Prepared by Chris Bond, Secretary

President's Report. Margarete thanked and recognized the conference planners.

ILA has the 2007 convention proceedings that is available for purchase from Amazon.com.

The Board has worked on re-writing the ILA Mission and Vision. In addition, because of advanced technology, the ILA has changed the way we communicate to each other, utilizing e-mail and web conference calls.

The Listening Post is now virtual; the Journal is now more visual, and the Website will be changed/redesigned soon to target our appropriate audiences.

We need to research and practice listening, to continue to educate others, and use enthusiasm to encourage more people

to attend ILA conventions and to join as members.

First Vice President Lisa Orick-Martinez. The conference has been a success with special thanks to the students involved and the local arrangements chair, Ted McCaffee.

First Vice President Elect Rick Bommelje. Have been working with Kathy Thompson on next year's conference. Since the convention will be the 30th, plans are to make it special.

Second Vice President Laura Janusik. The Committee worked hard on recommended changes on the Constitution and Bylaws.

We have a whitepaper from Graham Bodie regarding our research vision. We also have a new *Synergist Award* that will be given for research. Keep watch for the special edition of ILJ that will provide research from the Fall Listening Forum.

The Membership Committee has been busy with dividing ILA into regions. (See article on page 2.)

Secretary Chris Bond. In addition to keeping minutes at meetings, submitted "research stimulation" panel to NCA 2008.

PR Chair Susan Timm. Working on promoting We received proclamations from the governor of Missouri and from the mayor of Portland.

We conducted a Website survey. Most members who view the Website are non-members.

Nan started a Members-only section, which adds value to membership. We need all members to go in and make sure that their personal information is correct, especially their e-mails, especially since we are doing more with e-mail blasts.

Also, putting more information on-line allows the ILA to reduce our carbon footprint.

The Tonight Show
host, Jay Leno,
mentioned *Listening*
Awareness Month
during his show this
past March.



Chris Bond, Secretary

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WELCOME



ATTENTION!

To assure that all members get information and materials in a timely manner, we need everyone to go on-line to our members-only section and make sure that contact information is correct, especially mailing addresses and e-mails.

You will find the link on the ILA homepage or go to the following link:
<http://ila.camp7.org/>.



Every time someone conducts a GoodSearch, ILA gets money. Goodsearch also has a program called Goodshop that you can access on our website, which will donate a percentage of your purchase amount to ILA every time you shop on the Internet. Whether you use Goodshop or Amazon, you never pay more for your purchases.

Spread the word to your friends, family, colleagues, school administrators, etc. The more people who use Goodsearch and Goodshop, the more money the ILA receives.

Meet the Newest ILA Members

Molefi Asante, PA	David Delk, PA	Jean Landes, NY
Susan Baker, CT	William DuBay, CA	Tesa Lane, NM
Marina Caroulias, British Columbia, Canada	Lara Dynek, WI	Justin McKeown, West Yorkshire, United Kingdom
Rob Carriaga, NM	Joan Freitag, IL	Daniel Paulnock, MN
Gina Castle, FL	Shari Frisinger, TX	Carol Paulnock, MN
Ted Chaffee, ME	Barbara Green, NY	Tyra Phipps, MD
Joong Jin Choi, South Korea	Erika Harris, IL	Diana Rehling, MN
Ki-Taek Chun, MD	Kristine Hess, WI	Donna Renaud, KY
Deborah Clague, ME	Patricia Hunter, VT	Jennifer Rivera, NY
Walter Corey, ME	Arnie Katz, MA	Gail Shimoda, Ontario, Canada
Laura Darby, NJ	Nathan Kollar, NY	Daniel Snider, AR
Janis Davis, KS	Krista Kozel, NM	Will Thurow, NM
Carolyn deLisser, NY	Erica Lamm, MD	Stephanie Wall, MN

Summary Highlights of 2008 ILA Convention Business Meeting Minutes

(Continued from page 7)

Editor of ILJ Jim Floyd. We are now with Taylor and Francis and may go to four editions a year. We are teaming-up with NCA editors and will have an issue on ethics and listening out soon.

Executive Director Nan. Working with website content and redesign. Assisting in moving us more and more into the digital age. We are still sending hard copies of The Listening Post and other items to those who are not online savvy.

Student Member Jennifer Gill Rosier. Working on student sponsorship program. Silent auction funds will go to student sponsorship funds. Continue recruiting students to become members.

Special thanks go to the following:

Graham Bodie for his work on the Constitution and Bylaw changes.

Linda Diamond, The Listening Post Editor for two years.

Joyce Chen, Website Editor for two years.

Erin Tobias, Global Issues

Activities of Committees

Committees are really the backbone of ILA, and everyone is encouraged to join one or more. Annual meetings are scheduled throughout the convention.

A new Health Committee Interest Group will meet for the first time at the convention.

Bylaw Changes

A special taskforce was formed to view the original document, which was constructed before the Digital Age. The Taskforce proposes two separate documents: Bylaws and Constitution. The new changes were proposed

to the Board this past September.

The first decision is to separate the two documents. The advantage of separation is that currently, every time we make a small change, many other changes must be made throughout the Constitution. Many times, we have to wait a full year to get approval to make a the change.

We determined that two votes were needed: One for separation, and one regarding who has control of the documents after separation—the Board or membership?

Much discussion ensued; because the information seemed a lot to put in front of the membership at one Time; thus, a decision was made to continue the Business meeting on Saturday at lunch.

(Continued on page 10)

ILA Financial Statement by Nanette Johnson-Curiskis

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Summer 2008 Issue #98

Item 2007	Income	Expense	Budget 2008	Income	Expense
			Balance Jan 1	\$5,815.00	
Convention Registration	\$20,092.00		Convention Registrations as of March 19, 2008	\$19,650.00	
Convention Paper Resource	\$9.00			\$25.00	
Donations	\$945.00			\$2,000.00	
Interest CDs and savings	\$1,518.00			\$1,518.00	
Member 2 year--16	\$2,720.00		Membership Projections the same	\$2,720.00	
Member emeritus--17	\$765.00			\$765.00	
Member life paying--6	\$1,500.00			\$1,500.00	
Member life new--4	\$4,000.00			\$4,000.00	
Member new--7	\$665.00			\$665.00	
Member Organization--1	\$440.00			\$440.00	
Member renew--97	\$9,215.00			\$9,215.00	
Member Student new--12	\$540.00			\$540.00	
Member Student renew--21	\$945.00			\$945.00	
Member sustaining--2	\$450.00			\$450.00	
Royalties Amazon	\$103.00			\$100.00	
Royalties Blackwell IJL	\$144.00		These are turned over to Taylor and Francis	\$0.00	
Royalties Ebsco	\$2,500.00			\$2,500.00	
Store	\$0.00			\$200.00	
Fall Board Meeting Portland	\$500.00	\$500.00	Fall Board meeting Milwaukee	\$500.00	\$500.00
Awards		\$610.00			\$300.00
Committee (Archives, Research, Education)		\$350.00	Archives, Research, Education, Business		\$2,000.00
Convention Expenses Frankfurt		\$23,701.00	Convention Expenses Portland		\$18,600.00
Fees Elan (switched to PayPal 1-08)		\$576.00			\$0.00
Fees PayPal		\$661.00			\$1,100.00
Honorarium Executive Director		\$6,249.00			\$12,500.00
Insurance		\$383.00			\$300.00
Internet/website		\$182.00			\$300.00
Mileage to transfer ED supplies from WI to MN		\$105.00			\$0.00
Phone		\$502.00			\$400.00
PO Box		\$140.00			\$96.00
Postage		\$300.00			\$300.00
Printing		\$3,351.00			\$1,200.00
Site selection		\$321.00			\$300.00
Student Scholarship		\$945.00			\$2,000.00
Store		\$688.00			\$150.00
Supplies		\$1,072.00			\$1,500.00
Tax prep		\$600.00			\$300.00
Wild Apricot Member management (\$50/month)		\$100.00			\$600.00
No bill came from Taylor/Francis in 2007			IJL--2 issues 2007 plus 2 issues 2008. We were not billed until Jan 2008 for 2007 issues		\$12,000.00
Totals	\$46,551.00	\$40,836.00		\$53,548.00	\$53,946.00
	\$5,715.00				
			Projected 2008		-\$398.00
CD's Principal	\$41,088.50				

Summary Highlights of 2008 ILA Convention Business Meeting Minutes

(Continued from page 8)

Votes were delayed until the next day to give membership time to review proposed changes. Membership was to vote about who has control of each document after they have been separated. Laura mentioned that Bylaws would be controlled by the Board and the Constitution by the membership.



Board Members Take a Break from their Pre-Convention Meeting.

Business Meeting Discussion—Continued

Search for Web-Editor and re-design of the Website are top priorities. The Board has been working hard on redesigning the Website. Thus, we will have a new Website and a new Website Editor very soon. (Editor's Note: Susan Timm has agreed to take on the Web Editing position starting this summer as one of Melissa's colleagues has agreed to serve as the LP editor. Nan said that she would help with the Website. Currently Joyce is continuing to update the site. Thanks, Joyce!)

Margarete would like to see another online publication, possibly something similar to the *Listening Professional* or a publication for the education sector. In addition, we may want to put some "appetizers" on the home page to draw interest into the site. Communication Briefs is a journal that has good format we might use for our proposed online education and business journal.

Financial Budget (Refer to Budget on page 9.)

Nan took over as Executive Director in September. We carried over approximately \$5,000 from last year. We have approximately \$3,000 in a PayPal account for recent registrations. Following is a list of the expenses:

- Award costs are standard as previous years.
- The Board has awarded each committee \$500 to spend on their various efforts.
- Convention expenses are a good "guesstimate" of \$25,000, which hopefully will be more like \$20,000.
- Everything is on PayPal now, not Elan. The fees are about a wash, and it works better.
- Honorarium for Executive Director—same
- Insurance is a little different due to the ILA office being in a new state.
- *Printing*: some Listening Posts, other paperwork for Board members, etc.
- *Postage*: We still have to mail letters, some Listening Posts, and other items to the membership.
- *Site Selection*: Trips previous ED made to sites will not be done in the future.
- *Student Scholarships*: Wash, since funds from other sources are being collected.
- *ILA Store*: pens and luggage tags. The Boutique is now the ILA store. Nan probably will not order anything new for the store. We need more professional image and different products in the future.
- *Tax Preparation*: less than \$600 per year now.
- *Wild Apricot*: E-mail system that sends out blasts—prevents so many mailings and eliminate Costs for postage and printing.
- Journal costs are high, with \$6,000 last year and this year, which is a large amount of money that ILA has to pay. The Board is checking with *Taylor and Francis* to determine if we can generate two, not four journals, as we cannot afford paying for four journals a year. *Taylor and Francis* mails the journal, and the cost is about the same as the previous publisher. Since we do not advertise and we cannot even get enough submissions for two, we will be hard pressed to get enough articles for four editions. Thus, we may run into a deficit if forced to go with four issues.

We anticipate raising registration fees for the next convention and streamlining the registering process. We reached our room limit for this convention and will not have to pay for meeting rooms. Convention planners should negotiate tougher with costs. Board should find large sponsorships for the conventions.

Motion was moved and seconded to accept the financial report. Then a motion was made to appoint an ad hoc committee to look at the finances more closely and to make one new financial implementation a year. Shelia, Laurie, and Greg volunteered.

Membership Initiatives

Listening Regions is the most exciting plan in quite a while that will increase our membership. People join for the people; we are a family. Therefore, ILA needs to provide more listening opportunities for its people, especially for those who want to make connections but can't afford to attend the conventions.

Summary Highlights of 2008 ILA Convention Business Meeting Minutes

(Continued from page 10)

The Listening Post
Summer 2008 Issue #98

People who pay membership fees and don't come to conventions usually don't stay as members. Regional events can cross boundaries, and regions will change as membership grows (Refer to page 2 for delineation of regions and their leaders). Regional leaders must live in their particular region; yet, events would not need to be for members only. In addition, using regions will accomplish the following:

- Increase the pipeline to leadership positions; regional leaders could later become Board members.
- Give a local welcome and other communiqués from regional leaders to renew and maintain membership.
- Provide a whole section on-line for people to easily find their regions as well as consultants, researchers, etc.
- Present one sponsored event per region each year.

2010 Site Selection

Several options were considered; however, we decided to go back to Albuquerque, New Mexico. Lisa (President 2008-2009) has college support from her president and from the students. Central New Mexico Community College (CNMCC) has committed to send 15 students to Milwaukee.

Election of New Officers

Nominees were announced by the Nominating Committee, which still needed one more member, so nominations were taken from the floor. A motion was made to accept the slate as is; a vote approved it. Editor's Note: The person who accepted the nomination from the floor had to renege the position after the convention ended due to other obligations. The president is will be announcing the Member at Large for Special Projects at a later date.

Bylaw and Constitution Changes Discussion (Continued)

Purpose and overview of Constitution changes:

- Constitution and Bylaws need to be separated to enable timely decisions, since Electronic Age allows Board to communicate and makes changes quickly.
- Constitution would always be controlled by the membership, and no changes are recommended.
- Bylaw changes, however, would come from the Board.

Review of two amendments:

1. Separate Bylaws and Constitution into two documents
2. Power issue—who has control? Bylaws changes would be Board's responsibility (committee duties, etc.); Constitution would be the membership's.

Much discussion resulted. In addition to the current method (at the current ILA yearly convention business meeting), we have the ability to have e-mail voting where members can still accept, reject, or abstain. A motion was made and seconded that in addition to the current procedure for voting on Bylaw changes identified in the Constitution, the following additional Bylaw revision procedure would be permitted: An e-mail blast or upon request of the Executive director, postal delivery, will be used to notify members of proposed Bylaw changes.

Motion was reworded for Constitution was passed: An e-mail or postal literature is sent to membership that includes the proposed motion (addendum or revision). Discussion will be open for 30 days; and on the 31st day, a second e-mail or postal mailing is sent to the membership for voting. Voting will be open for seven days, at which time it will close. For an addendum or revision to pass, 10 percent of the current active membership must vote to constitute a quorum, and 2/3 of those voting must affirm the motion to constitute a change. Voting options will include, "accept," "reject," "abstain," and "refer to the annual meeting".

Article II: Mission and Vision

A new mission and a vision statement were approved as follows:

New Mission: To advance the practice, teaching, and research of listening throughout the world.

Vision: To be the international leader of listening practices, teaching, and research.



Wandy Browne, Maine ASTD, (left)
Joined Board Members in their
Pre-Convention Meeting.

(Continued on page 13)



It was almost exactly ten years ago, when I first attended an ILA convention. This was in Kansas City in March 1998. It was the beginning of a wonderful relationship, and now I am standing here as an almost past president of this organization. I am grateful for these past ten years of a rich professional and personal experience. During these past ten years, I have always felt encouraged and supported in my listening research and practice. When I first set out to do listening research, I did not find many others in my home country [Germany] who took listening research seriously. So I learned a lot about listening from colleagues and—as time went by—friends in the ILA.

Without the discussions and the exchange of ideas within ILA, both during and outside the conventions, I would not have been able to complete my research projects on listening. Nor would I have been able to translate the knowledge about listening into the classrooms of the teachers I work with, both in the teacher education program at my university and in the in-service teacher education. Now, there is a small, but I can also say, rather active listening community in Germany; and we see the interest in listening practice, research, and training growing.

What I find most important is that more and more people are beginning to recognize that listening has an impact on what we do and who we are in our professional and personal lives. We are confronted with listening as a challenge. The German philosopher Lichtenberg once said: What a blessing it would be if we were able to open and close our ears just as easily as we are able to open and close our eyes. To this day, we cannot accomplish this; and we need to accept that listening is a ubiquitous phenomenon that concerns all of us. This makes it even more surprising that listening as a scientific and reflective endeavour has been neglected for so long and that the history of listening research and reflective listening practice is still relatively young. I am proud, and I think you all can be that we are part of this organization that has promoted listening so successfully and that the awareness of the impact that listening has on social structures and interactions is rising.



Rick thanks Margarete on behalf of ILA for her service to the organization.



Margarete passes the gavel to Lisa.

Just recently, I received an email asking me if I was available for an interview on how the lack of listening skills might be a cause for the failing negotiations between the representatives of the public transport services and the trade unions. This is remarkable, because many other factors had been dug out and considered as causes for the negotiation disaster, which was topped by a big strike of public transportation facilities in Germany. After so many things have been said by so many people, in so many different ways, it is finally hitting home that it is not sufficient to talk and to present ideas. It is only when someone takes in the ideas that are expressed in speech, which means it is only when ideas find listeners, that the way in which



Margarete leads Board meeting.

(Continued on page 15)

30th ILA Convention (Continued from page 1)

The true beauty of the City of Milwaukee, my city, is often seen from offshore, looking back westward at the scenic skyline. But the real treasures are found among its amazing array of cultural and social events and its famous restaurants and breweries. Above all, the friendly, welcoming people give Milwaukee the over-the-fence, neighborly ambiance of a small town that beckons visitors and invites them to stay a while.

This jewel of the Great Lakes will be a joy for you to discover, an easy city with a warm brand of hospitality that will surprise and delight you. I look forward to welcoming you to Milwaukee in March 2009.

To learn more about Milwaukee, please go to the following website: <http://www.visitmilwaukee.org/microsites/index.cfm?action=Cover&meetingid=49>. And don't forget to check out the exceptional fares from Midwest Airlines at midwestairlines.com.

YOUR HELP REQUESTED!

Since the Public Relations Committee hopes to capitalize on the 10th anniversary of *International Listening Awareness Month* in 2009, we ask those of you who have been in ILA for some time now, to please put on your thinking caps and reflect on the history of this important celebration.

Share your thoughts with Susan Timm at stimm@elgin.edu.

She will publish the information in future Countdowns.

Proposed Changes to Student Membership

An amendment was passed unanimously to accept for voting by general membership, a change in the definition of student members to include all ages and to eliminate the time limit. We must vote via postal mail or at next year's convention.

CURRENT, ARTICLE III, Section 2B

B. Student. A temporary regular membership shall be available to persons who are enrolled as full-time students in an accredited institution of higher learning. Such membership shall be limited to a maximum of five years although the Executive Board may consider individual waivers for an extension of eligibility for student status. Acceptance of the application shall result in a fifty percent reduction in the annual dues set for a Regular Member.

PROPOSED CHANGES

B. Student. A temporary regular membership shall be available to persons who are enrolled as full-time students in an accredited institution of learning. Acceptance of the application shall result in a fifty percent reduction in the annual dues set for a Regular Member.

tion in the annual dues set for a Regular Member.

Proposed Changes to Lifetime Membership Dues

A motion was made that lifetime membership dues be held in perpetuity in an interest-bearing account, which will insure operating funds by allowing these funds to draw interest; and it locks into this amount for life.

This approach is similar to an endowment, where the original amount is never used but serves as solvency. The interest is used, if needed, during any periods of deficit.

This constitutional change has to be completed through the postal mail. If approved, this one will be added under ARTICLE VI – LIMITS, Section 4.

Listening Certification

We need to look for other avenues of money building, for instance, a certification program. The Board has been discussing certification, and it does need more planning.

This is also Charles' 40th year of teaching; the last 32 of which have been at Dordt College in Sioux Center, IA. Charles' enthusiasm for teaching has not diminished at all, and he looks forward to work each day. Charles finds that college students bring a great deal of energy and excitement to life. He has taught a wide range of communication courses—as one expects at a small college.

Charles earned his Ph.D. from the University of Nebraska at Lincoln (1981), his M.A. from Northern Illinois University (1973), and his B.A. from Dordt College (1968).

Editor's Note: Both Business and Education committee members are meeting this summer in Milwaukee to further the conversation. We have been reviewing other organizations' certification programs. If you have some ideas that you would like to share, please send them to Business Chair, Susan Timm (stimm@elgin.edu). We are hoping to bring something specific to the Board and then to the membership at the 2009 convention.

Meeting adjourned at 4:30 PM.



New Mission

To advance the practice, teaching, and research of listening throughout the world.

Vision

To be the international leader of listening practices, teaching, and research.

Karena Washington is the new Student Member of the Board. An undergraduate student of Central New Mexico Community College in Albuquerque, she plans on attending the University of New Mexico this fall for a BA in communications.

Karena is also a Board member of the Trio Achievement Group (TAG) as well as the New Mexico Academic Leadership Opportunities Team (NM ALOT).



Karena believes that representing students' voices in the ILA is an honor. After she attended her first ILA convention in Portland, Maine, she truly understands what a vital role listening plays in the communication process. "These next two years are going to be exciting for both me and the student members of ILA. We have a lot to accomplish to ignite listening on our various campuses. My position is OUR position; and together, we can do almost anything."

Karena Washington
Student Member

Meet Two New Board Members



Charles Veenstra
1st Vice President

Charles Veenstra has been a member of ILA since the early eighties. He has been interested in listening ever since he was a college student. At the present time, his interests are in listening issues in the Middle East (Charles believes that many of the problems there are due to the lack of listening).

Charles and Marlene are working on their 40th year together. They have four adult children and six grandchildren.

SÍ SE PUEDE
(YES, WE CAN)!

Highlights of 2008 ILA Convention in Portland, Maine, USA

Listening Lights the Way



2008 Attendees Who Were Also Present at First ILA Convention in Atlanta, GA, 1980 (left to right): Nadine Marsnik, Edie Cole, Lyman "Manny" Steil, Carol Grau, Nanette Johnson-Curiskis, and Andrew "Andy" Wolvin



Past Presidents at 2008 Convention (left to right): Andy Wolvin, Wayne Bond, Margarete Imhoff, Charles Roberts, Manny Steil, Margaret Fitch-Hauser, Michael Gilbert, Sheila Bentley, and Melissa Beall (Dick Halley peeking in from another room. Now why weren't you here for this group picture, Dick?)



Manny's Keynote Opened 29th Convention.



Celebrating at Saturday Night's Award Dinner.



Happy Days are here again in Milwaukee, WI. Karena, Susan, Will, and Chris (AKA the Fonz) Helped to Get Us in the Mood for the 30th Annual Convention During Their Skit.

If you were not able to attend the 29th annual convention at the Holiday Inn By The Bay Conference Center in Portland, Maine, you missed a great time indeed. We had over 100 participants from 6 countries and 24 different states.

ILA was officially welcomed by **Portland mayor, Edward J. Suslovic**, who proclaimed March to be *International Listening Awareness Month* within the City of Portland. (To read the Proclamation, go to page 16.)

ILA's very own, **Dr. Lyman K. "Manny" Steil**, CSP, CPAE, chairman and CEO of the *International Listening Leadership Institute*, kicked off the convention with a keynote address that started people thinking about the impact of listening training on their companies' bottom lines.

Members of the *Maine Chapter of the American Society for Training and Development* (ASTD) partnered with the ILA Business Interest Committee to bring a full day of exciting business workshops to the first day of the convention.



Fabulous presentations were enjoyed throughout the three days. The presenters' roster read like a Who's Who in Communication. Indeed, an overwhelming majority of the feedback received was that the convention was fantastic. Many thought that the book and CD display was a great addition.

On Saturday night, awards were presented to several individuals and to some organizations. (See Awards on pages 6 & 7).

"Happy Days" was sung by all while we took a trip down memory lane via a brief skit that included poodle skirts and leather jacket. All the excitement was to get us thinking about the 2009 ILA Convention, "Growing Our Listening Legacy: Treasuring the Past, Embracing the Present and Creating the Future," that will be held March 19, 20, 21, 2009, at the Hyatt Regency in Milwaukee, Wisconsin.

More Convention Photos



Enjoying Saturday Night's Dinner and Awards Ceremony



Margarete Stops to Talk to Nan, Nadine, and Aunt Barb at Awards Dinner.



We're Having Fun Now.



Finnish Members (with Margarete)



Some Student Members Pose.



Enjoying One of Several Social Hours.

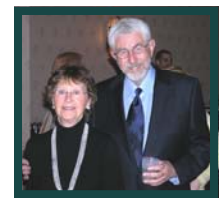
Past President's Perspective—Continued from page 12

people think and act begins to change. I was not able to make this interview appointment, because, at the time, I was visiting the University of Tampere and teaching listening classes there. In a way, I was glad, too, because we all know that the lack of listening skills is a serious problem and cannot be discussed in two minutes of interview time.

So it was a great privilege for me that I had the opportunity to go through the various presidential roles and to take over responsibility for ILA. I see great perspective for the future of ILA. We have revised the Bylaws and the Constitution in order to be flexible and to quickly adjust to the changes, which are brought about by the new possibilities in a global context. We have rewritten our mission and vision statements and set a high standard to guide our future actions. We need to build on our achievements in the past and we need to continue to work on the research. Thanks to our Research Committee, we have seen substantial progress here.

We also need to continue to create connections with others around the world and to increase awareness for listening and to invite cultural diversity to ILA. And last, but certainly not least, we need to make sure that we build on what I personally have always perceived to be this organization's unique strength, which is the most remarkable integration of academic scholarship on the one hand and listening practice and application expertise on the other. As the ILA strives to be the world leader in listening, we will have to attend to all three aspects, which I have addressed here. I am very optimistic that we will make progress in this direction. When I consider the good ideas, the knowledge, and the enthusiasm, which is gathered within the ILA membership, I think we are ready to grow.

So when I read in the list of officer duties that as a president I was supposed to prepare a farewell address, I felt that this was not right. I did not want to think of farewell. It is only a beginning. This is the point for me to say thank you for the friendship, the support, and the challenges which ILA has offered me in the past 10 years, and in particular during my presidential years. I have made sure that I stay with the organization by becoming a life member, and I am looking forward to an interesting future of the ILA.



The Graus



Manny and Charles Exchange Plans.



Kathy and Sheila Share Ideas.

Wednesday, March 12, 2008 - Maryville Daily Forum - 11



State Rep. Mike Thomson, Maryville, left, presents a resolution to Dr. Bob Bohlken, professor emeritus of communication, proclaiming March as "Listening Awareness Month" in Missouri. Bohlken, an inductee of the Listening Hall of Fame, accepted the proclamation on behalf of the International Listening Association, of which he is a lifetime member. After joining the Northwest faculty in 1970, Bohlken served as chair of the speech and theatre program and later headed the Communication Division. He retired in 2000 but remains active as an author of children's books and an advocate for improved listening skills. The ILA will officially accept the resolution later this month during its annual conference in Portland, Maine.

Peter deLisser wrote a response for The Journal News that discussed the importance of effective listening in relation to an article by Nancy Zuckerbrod, "No Child Left Behind Has Not Improved Reading". Peter stressed that "when our educational system decides to put the horse (listening) in front of the cart (reading), reading scores will automatically soar.

Nanette Johnson-Curiskis is cited in "Giving the Gift of Your Rapt Attention. Listening Skills Part of Good Communication," written by Katherine Dedyne for the Times Colonist, Friday, January 18, 2008. The article is on-line as part of the Canada.com network.

Kay Lindahl of The Listening Center was a guest on a communications show. You can

hear the podcast at http://pod-cast.thebasementventures.com/mp3/0/377495/MN3488_5_31_2008_1053248.mp3

Lisa Orick-Martinez's presidency was published several times within the Albuquerque area, including in the Jewish Community Center Newsletter. In addition, Lisa and her students were showcased for their hard work on this past convention.

Susan Timm was interviewed for an article on listening that will be published in the journal of the National Business Education Association this September. The ILA will be listed as one of the resources. Susan has also been asked to write a listening "side note" for a paralegal text to be published this next year.

PROCLAMATION

INTERNATIONAL LISTENING AWARENESS MONTH
MARCH 2008

- WHEREAS:** Effective listening is central to the advancement of all human relations and endeavors; and
- WHEREAS:** Effective listening of our citizenry is neither inherent nor innate and requires focused study and development; and
- WHEREAS:** Portland, Maine is proud to be an international community committed to providing educational and training opportunities for all its citizens; and
- WHEREAS:** The International Listening Association (ILA) has chosen Portland to be the site for its annual International Convention – Listening Lights the Way! – during March 27-29, 2008; and
- WHEREAS:** The Maine Chapter of the American Society for Training and Development has selected to partner with the ILA to bring effective listening training to Portland and the surrounding areas.

NOW, THEREFORE, BE IT RESOLVED, THAT I, Edward J. Suslovic, Mayor of the City of Portland, Maine, do hereby declare **March 2008** as **International Listening Awareness Month** within the City of Portland.

Signed and sealed this 1st day of March, 2008



Edward J. Suslovic, Mayor
City of Portland, Maine

2008-09 Executive Board

President:	Lisa Orick-Martinez, New Mexico
First VP:	Rick Bommelje, Florida
First VP Elect:	Laura Janusik, Kansas
Second VP:	Charles Veenstra, Iowa
Secretary:	Chris Bond, Arkansas
Member-at-Large (MAL)	
Special Projects:	TBA
MAL-PR:	Susan Timm, Illinois
MAL-Global Issues:	Erin Tobiasz, Florida
Student Member:	Karena Washington, New Mexico
<i>IJL</i> Editor:	James Floyd, Kansas
<i>LP</i> Editor:	Susan Timm, Illinois
Web Editor:	TBA (Joyce is assisting Nan & Susan until this position is filled. Thanks, Joyce!)
Immediate Past President:	Margarete Imhof, Germany
Executive Director:	Nanette Johnson-Curiskis, Minnesota

CALL FOR PAPERS, PANELS, & PROGRAMS
INTERNATIONAL LISTENING ASSOCIATION CONVENTION

March 18-21, 2009

The Hyatt Regency Milwaukee, Milwaukee, WI, USA

"GROWING OUR LISTENING LEGACY!"
Treasuring the Past, Nurturing the Present, Creating the Future

Please use this proposal format for your submissions.

Last name _____ First name _____

Affiliation _____

Preferred mailing address _____

Phone _____ Fax _____ E-mail _____

Title _____

Please check one of the following proposal types:

Refereed Paper* **Student Submission**

Include a proposal description (500 words) that details the contribution and perspective of the paper. Please also provide a brief bio (1-2 sentences) for each presenter. Include the following information for all presenters: names, addresses, phone #, fax #, E-mail, institutional affiliation. If all authors are students, you may indicate the manuscript as a "student submission" on the cover page. [NOTE: Completed manuscripts will be sought from all accepted proposals for a top paper panel and award, and a top student paper panel and award, respectively.] The time frame for papers is 30 min, including presentation (20 min) and discussion (10 min).

Refereed Panel Program*

Include a complete proposal description (500-1000 words) that details the purpose and rationale of your panel. Please also provide a brief bio (1-2 sentences) for each presenter (and chair, if applicable). Include the following information for all presenters: names, addresses, phone #, fax #, E-mail, institutional affiliation.

Practice Workshop*

Include a brief workshop description (no more than 2 pages) that describes the nature of the workshop (e.g., interactive, round-table).

Proposed time frame for panel / workshop: 1/2 hour 1 hour 1 1/2 hours

Identify track: Business Education Research Intercultural
Spiritual Appreciative General Health

*For **all submissions**, attach a brief description clearly explaining the content of your proposal, suitable for program listing if accepted (**3 sentences**). Submissions in the reviewed categories will receive a certificate of recognition if accepted.

AV Needs: Flip Chart, Overhead, VCR, Computer/Projector (fee to be paid by presenter)

Identify any special room or setup requirements: _____

Mail hard copy (**received by October 15, 2008**) to:

Dr. Rick Bommelje
Rollins College
1000 Holt Avenue
Winter Park, FL 32789 USA

or E-mail First VP Bommelje at rbommelje@Rollins.edu On-line Form: <http://www.listen.org> FAX: 505-224-5800

The Listening Post
Summer 2008 Issue #98

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**Join us for the
International Listening Association's
30th Annual Convention**

**Growing Our Listening Legacy:
Treasuring the Past, Embracing the Present
and Creating the Future**



**March 19-21, 2009
The Hyatt Regency Milwaukee
Milwaukee, WI, USA**

**Find the Call for Papers at
[http://www.listen.org/Templates/2009/
call_for_programs_2009.pdf](http://www.listen.org/Templates/2009/call_for_programs_2009.pdf)**

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