



LISTENING POST

ISSUE No. SEVENTY-ONE • WINTER 2000

THE LISTENING SPIRIT PROGRAM

Something for Everyone!!

By: Harvey Weiss

Since we are setup for two full days of breakout sessions, we will be having 6 sessions going on concurrently in each time frame. As best I could, I tried to balance the interest groups so there wouldn't be any competition between sessions. Unfortunately, that was a nice goal, but not attainable in all aspects. For example, I tried to have at least one session from each interest group per time period. This clearly didn't work in all cases. So you will have to do some prioritizing, or couple up with someone to pick up extra copies of handouts of papers when you can't be there.

But as you will notice when you look at the tentative program schedule you have received in your registration packet, there is a lot of diversity in the types of topics being discussed under the umbrella, "The Listening Spirit." We have a several excellent sessions in how to teach listening with all the new technology for the on-line, interactive minded teachers. There is a host of sessions on how the use of listening skills can make us healthier and serves up therapeutic results. There are some serious topics too, like listening in a suicide mode, and listening to telemarketers will also be discussed.

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THE LISTENING SPIRIT

By: Virginia O'Keefe

The ILA Convention 2000 in Virginia Beach is an opportunity to explore "The Listening Spirit" on many levels. We begin with Thursday's Luncheon and a look at the spiritual side of listening with our keynote speaker, Charles Thomas Cayce. Charles Thomas Cayce is Edgar Cayce's nephew and president of the Association for Research and Enlightenment (A.R.E.). His uncle, Edgar Cayce, was an average individual in most respects, yet throughout his life, he displayed one of the most remarkable psychic talents of all time. Charles Thomas Cayce has worked for more than twenty-five years to bring his uncle's unique message to people around the world. Virginia Beach is the home of the A.R.E., a complex that consists of Atlantic University, a foremost metaphysical library, the Cayce/Reilly School of Massotherapy, and numerous workshops and institutes on health, well being, and metaphysics.

Throughout the convention, you will have opportunities to learn more about A.R.E. and its amazing work. On Wednesday as you register, you will have a chance for a free chair massage. What a way to relax after a stressful trip! Thursday morning A.R.E. is sponsoring two programs: "Listening to the Body: Health and Healing Diet," and "Listening to the Subconscious/Dreams." In the afternoon, you can take a tour of A.R.E. and see for your-

self evidence of Cayce's healing powers, as well as learning ways to tap the spiritual energies we all possess. On Saturday morning you can practice meditation on a Mindfulness Beach Walk with Mary Ann Kearley, an A.R.E. teacher.

Thursday night wear your beachy clothes for the Beach Dinner of hot dogs and hamburgers, potato salad, a keg of beer, and all the fixings. March is cool, but the atmosphere will be warm. To hone our Listening Spirit, Rabiah Seminole, a Native American, will join us to tell stories and explain the nature of listening in the oral tradition.

Friday after the Business Meeting and Interest Group meetings, we invite you to don your casual togs and head for Norfolk and the Spirit of Norfolk Cruise. Save room for the lavish buffet luncheon on the ship, with a choice of four entrees, and everything from salads to desserts. On the two-hour Elizabeth River cruise, you will be entertained by a musical revue, as well as learning the maritime history of Norfolk and the largest Naval Base in the world. This is truly a different kind of a cruise, because you see such a collection of vessels ---from aircraft carriers and nuclear submarines to tugboats and destroyers. No need for Dramamine, either. The river is calm.

When we dock at 2 p.m., the buses

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President's Perspective #4



By: Charles Roberts

Many ILA presidents have opened their fourth and final perspective with some observation as to how swift the year has gone by. I cannot use that line because it just hasn't happened. Oh - I wished for time to fly by - for the minutes, hours, days, weeks and months to cascade before my eyes so that March would magically appear and my time as Past President (such a sweet sound to those two words) would start to tick by. But it just didn't happen!

Now last year - talk about **tempus fugit!** Actually the fast-forward button was pushed sometime in August of 1997 when I first visited with the great team that put together the 1999 convention. I thought it was the rarified air of Albuquerque that left me short of breath at first. However, after returning home to Tennessee and still lacking the requisite amount of oxygen, I finally realized it was the seemingly endless and ever-nearing deadlines of convention planning that was causing my circadian rhythms to adopt a 12 hour cycle. I swear that the following 18 months passed more quickly than any single month has either before or since.

This year time has almost stood still for me. Don't misunderstand me. I am still working for the association, as are many others. The Board is hyperactive and the membership is involved and working hard. The nomination committee has the important task of deciding on the slate for the next election and **Kittie Watson** and her group are buzzing about making sure that some great people will run for office. **Klara** and her committee are seeking to create a global ILA presence. The



ILA office is humming along under the direction of **Jim Pratt**. I get regular updates from **Bob Bohlken** as he spreads the word. Everywhere I go I run into **Melissa Beall** relating to one or another "public" on behalf of the ILA. Just last week, one of her committee members, **Daryl Vander Kooi**, faxed me copies of a specialized brochure for the various interest groups. **Dick Halley** and the bylaws committee just sent me a copy of the relatively massive document specifying all of the changes recommended by the board at its September

The board is hyperactive and the membership is involved and working hard.

meeting. **Kimberly Batty-Herbert** keeps sending me updates on her multiple tasks as Listening Post Editor and Awards Chair. Ad hoc committees that I asked to produce plans for growth presented the board with the fruits of their labor in September. Another group, headed by **Kathy Thompson**, developed a marketing plan for the association. They too presented that plan to the Board. The Board approved most of the recommendations of both groups. The program for the convention is in great shape - as is **Harvey** even after all the strain. **Virginia O'Keefe** has arranged for some great events - Convention

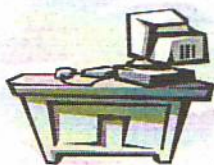
2000 will be the best convention - yet.

Our immediate past president, **Janet Cherry**, continues to nurture the art contest she started last year and also to develop our global presence in Japan. How does she find the time to do all of this? As probably predicted by Einstein's theories (never could understand those theories completely), time works differently for ILA presidents and past presidents. Something happens (I could tell you more, but then I would have to shoot you) upon the assumption of the office (HINT: remember where wood the handle of the gavel comes from), that transforms the time-sense of presidents.

But even with the slowing of the clock, has this temporal distortion allowed enough time to accomplish the goals I set back in the snow in Albuquerque last March? Have we broadened the leadership base of the association, increased the opportunities available to the membership, and maintained the collegial atmosphere that is ILA's most valued legacy? I'd say we certainly have remained collegial. It appears we have a good chance of broadening the leadership base and we are seeking several new outlets for our membership. But much remains to be done, and most of the responsibility for the remaining steps will fall to the organization. So far, what we have are potentialities - not realities.

ILAers must vote to accept the changes envisioned by the planning committees, approved by the Board and sent forward by the bylaws committee. ILAers must aggressively use the new opportunities for growth and enrichment planned for the immediate future. ILAers must accept the responsibilities of leadership as these are offered to them. If you accept these challenges, then we will be ready to adopt a new motto for the organization: *Tempora mutantur, nos et mutamur in illis* - the times are changing, and we are changing with them!

From Jim's Desk



One of the benefits of this job is that I get to listen to so many testimonials about the importance of listening. A prospective member sent me an e-mail message yesterday that said, in part, "I received your mailing and am delighted with what I found...As I become increasingly familiar with the ILA and what you offer, I certainly intend on sharing as much as I can....Please do mention to **Andy [Wolvin]** that one of his students took his message to heart, and has developed ways to lace the listening messages and themes into the courses I teach...I look forward to this new association [with ILA]." It's good to be reminded that those of us who teach DO make a difference to our students, and that ILA provides a forum to extend the message of the importance of listening beyond our classrooms.

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will drive you the few blocks to Norfolk's new MacArthur Mall, the new upscale addition to Norfolk's downtown. Or if the Nauticus Museum, the National Maritime Museum, or Waterside Marketplace appeal more to you, the buses will be back to return you to the Ramada in time for the evening Trolley Dine-Around. If you choose to explore on your own, you can take off on bikes (the hotel rents them) or foot for First Landing/Seashore State Park only a few blocks away. There you will find 2,890 acres of woodland where nature trails cross hilly dunes and creeks, wind past cypress trees and quiet waterways. You can investigate the Virginia Marine Science Museum or go farther afield to Williamsburg or Jamestown. If golf is your passion, five quality golf courses are nearby. The specifics about each of the courses is in the registration package. Maybe you will just lie out on the beach and listen to the waves.

That night, the city of Virginia Beach is generously contributing a trol-

Our conventions are a principle means we have to share that message, and we hope that you will plan to join us at the Virginia Beach convention this March. I've just finished mailing the convention registration materials to all of our members, and you should have received yours by the time you read this. If you haven't, please give me a call: 1-888-918-5664.

A NEW ILA TOLL-FREE NUMBER
IS AVAILABLE WHICH COMBINES
PHONE, VOICE MAIL, CELLULAR,
AND FAX:
1-888-918-5664

A preliminary copy of the program is enclosed with that mailing, and I hope you'll take a few moments to look over the excellent array of topics, presentations, and listening experiences that will be available to us. If that isn't enough to entice you, think about staying at a luxury oceanfront resort at bargain rates, dining and cruising on "The Spirit of Norfolk," shopping 'till you

back to the Ramada. Saturday will be another full day of sessions, highlighted by the children's art contest results, and Virginia's Poet Laureate, Joseph Awad, who will join us for the Saturday night banquet. We will have the pleasure of appreciative listening when he shares a few of his poems. Awad is the author of three books of collected poems, with the latest collection *Leaning to Hear the Music* receiving praise in *Pleasant Living*, *The Piedmont Literary Review*, *The Potomac Review*, and *Visions International*. His poems have appeared in numerous publications and anthologies. Awad, whose professional career of forty years was in communication and public relations, is a member of the board of directors of the *New Virginia Review* and is past president of the Poetry Society of Virginia.

leaving for our evening entertainment. The trolley will transport us down the beachfront to five of the most popular restaurants, and when we are through, it will shuttle us back. Il Giardino brings a taste of fine Italian cuisine, accompanied by atmosphere. Black Angus specializes in quality prime ribs and steaks. The other three are seafood restaurants, Laverne's, Mahi Mah's, and Waterman's. All five are comparably priced, with entrees from \$11 to \$15. Of course, you could take the trolley to just hang out on the boardwalk, gorging on Macdonald's and ice cream cones. Like Cinderella, though, you'll have to be at the trolley stop by 10 p. m., or you'll have to catch a pumpkin

drop at MacArthur Mall, and visiting with old friends while making new ones. Discounts from Northwest Airlines and Hertz round out the picture: it's an offer that's hard to refuse.

One of the attractions of past conventions that we're planning to repeat is the Silent Auction: members donate items or services on which anyone may submit a written bid. The items are on display in the Boutique during the convention, and the successful bidders are announced on Saturday. If you have something you'd like to donate, please give me a call: 1-888-918-5664.

It's an excellent means to help support ILA financially. Sharp-eyed readers will notice that the phone number I've listed above is a new one. First Vice-President **Harvey Weiss**, when he wasn't busy planning convention programs, sold me a new telephone service that should make it even easier to get in touch with me: one toll-free number for phone, voice mail, cellular, and fax. The old numbers still work, of course, but give this one a try. Remember, I want to listen to you!



back to the Ramada.

The local arrangements committee is eager to make your convention truly memorable. In "The Listening Spirit," we hope to make the convention 2000 a rousing send-off for the Twenty-first Century.

2000 OFFICER NOMINATIONS



**First Vice
President Elect
Kimberly Batty-Herbert**

Kimberly has been an active member of the International Listening Association since 1989 and has attended every convention since joining the organization. She has served in various leadership positions including Second Vice President and Member-at-Large, Special Projects. She is currently editor of the *Listening Post* and chair of the Awards Committee. Other committee membership has included Local Arrangements Committee (chair), Nominating Committee (chair), Membership, Programming and Awards Committees.

Kimberly is an Instructor of Communication at Clovis Community College in Clovis, New Mexico where

(Continued on page 5)



**Second Vice
President
Maria Roca**

Dr. Maria Roca is Associate Professor of Communication at Florida Gulf Coast University. She holds her Doctorate in Media Ecology from New York University, her Masters degree in Performing Arts Management also from New York University, and her Bachelors degree in Interpersonal and Public Communication from Purdue University. Her doctoral dissertation examined the relationship between training college students to listen at higher levels and academic performance, and one of her responsibilities at Florida Gulf Coast University is to oversee a course required of all freshman that includes higher level listening training. She is also Program Leader for the Human Communication Option and Coordinator of

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(Kelby Incognito)

**Secretary
Kelby K. Halone**

Dr. Kelby Halone (Ph.D., University of Oklahoma, 1998) is an Assistant Professor at the Department of Speech & Communication Studies, Clemson University. He has been a member of the ILA for five years. This past fall, he served on a task force (appointed by ILA President Charles Roberts) concerning the future of the ILA, and represented the ILA on a panel (with Sheila Bentley, Robert Bostrom, Carolyn Coakley, Charles Roberts, and Andrew Wolvin) at the National Communication Association in Chicago. His research on listening has also been recognized through receiving the Ralph G. Nichols Research Award and through subsequent publication in the *International Journal of Listening*. Kelby writes,

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2000 OFFICER NOMINATIONS, Continued



Member-at-Large Special Projects Roger Wilson

Roger Wilson is an Associate Professor of Speech at Virginia Western Community College in Roanoke, Virginia. He first became a member of the ILA in 1993, and he gladly makes the ILA the ONLY professional association he chooses to join. He has participated in five ILA conventions, having presented programs and chaired sessions the last three years.

He is currently on the local arrangements committee for Virginia Beach. He was elected to serve on the 1998-1999 Nominating Committee, and he has also been active on the Public Relations Committee. Last year he received a Listening Spirit recognition certificate for his work in getting March listed as International Listening Awareness Month in *Chase's*

1999 Nominating Committee

Kittie Watson – Chair
Ethel Glenn
Bill Huddleston
Lisa Orick
Kent Zimmerman

2000 Nominating Committee*

Margaret Fitch-Hauser
Nadine Marsnick
Diana Schnapp
Vincenne Waxwood

*an additional member will be nominated from the floor during the annual business meeting

Wilson Bio, Cont.

Calendar of Events.

Thanks to what he has learned from the ILA, he now includes major units on increasing his student's awareness of effective listening skills in his Oral Communication classes. He has also promoted ILA and presented a program on listening to his peers from throughout the Virginia Community College System. Reflecting on his decision to accept this nomination, Roger said, "It's time I started giving back to this wonderful association some of what its members have given to me."

*Batty-Herbert Bio
(Continued from page 4)*

she has served as program coordinator for communication and was recently named to *Who's Who Among American Teachers*. She resides in Portales, New Mexico with her husband David and 7-year-old son Braxton Morgan.

*Roca Bio
(Continued from page 4)*

the Collegium of Integrated Learning in the College of Arts and Sciences. Dr. Roca is a member of the founding faculty at Florida Gulf Coast University and was FGCU's first recipient of the Professor of the Year Award in its inaugural year, 1997-98.

*Halone Bio
(Continued from page 4)*

"While I have begun to represent the ILA as an ambassador in various capacities, I would like to become more involved in the internal structure of the organization. It is my hope that, as a newer member, serving in this role can provide – when and where relevant – any additional insight and perspective that can enable the ILA to capitalize on its organizational mission."

Focus on Members



Sophie Garceau

Sophie is currently Co-Director of The Listening Centre in Toronto, with Paul Madaule. This private centre was the first North American clinic to offer the Tomatis Method of sound stimulation and counseling. They offer listening training programs to children and adults who have in common a need for greater focus, attention, and flow in their learning process.

In recent years the Centre has created a new listening technology and approach for listening training programs. The "Listening Fitness Trainer" is a portable sound stimulation unit which allows professionals to provide this service in their practice, after completing the Listening Fitness Training course (LiFT). With the Listening Centre team she provides the LiFT course and supervises new instructors of Listening Fitness, who come from throughout the world. She also supervises their team of listening therapists; provides counseling with parents of children, as well as with adult clients; supervises their clinical outreach programs; and presents at conferences.

Sophie's work grows out of her extensive studies in listening training; experience as a Special Education Teacher of at-risk youth; and her work as a Sign Language Interpreter in different settings: as an educator/interpreter in juvenile detention centers; one-on-one with a deaf-blind boy; and as a simultaneous interpreter in colleges, universities, and at special events for Deaf adults.

Through these experiences she recognized the importance of sensory integration for communication, social and academic learning, and emotional behavior. She saw in Tomatis and Madaule's writings a fascinating and important field of study, and an active, engaging clinical and educational approach.



Susan Berkheimer

Susan Berkheimer has been an elementary and special education teacher for twenty-seven years. She holds a Bachelor's degree in Early Childhood/Elementary Education from Millersville University and a Master's in Education as a Reading Specialist for K-12 from University of Maryland. She also holds a State of Maryland certification K-

12 in Special Education. She has conducted action research at the elementary classroom level and participated in research at the university level. She has had extensive experience in curriculum enhancement and innovative methods of improving basic skills. She has been on the Evaluation and Selection Committee to review educational classroom materials in Montgomery and Prince George's County Public School systems.

Her involvement in ILA is extensive, including participation, attendance and presentations since its inception. She attended her first ILA convention in 1981, and was the Local Arrangements Chair in 1982. She presented "Selective Attention Deficit" (1987), Symposium on Listening Activities" (1985), "What To Do Until English or the ESOL Teacher Comes Along" (1986), "Lessons for Teachers: A Teaching Guide for Teachers in Elementary and Secondary" (1991). She chaired a session called "Listening in the Corporate World" (1987), and co-chaired with **Carolyn Coakley** the Pre-Convention Education Conference (1991-1994). She has also served as panelist for "Teaching Listening Skills to Unique Listeners" (1988) and on the original Task Force for Teaching Effective Listening Skills to Elementary Students (1984).

Susie has been married to **Don Berkheimer** for forty-one years and is the mother of three children, Kim, Dean and Debbie. They are also the proud grandparents of six grandchildren.

She would like to thank her professor at University of Maryland, **Dr. Andrew "Andy" Wolvin**, for introducing two of his students; this is how she came to know her dearest "forever friends", **Carolyn Coakley Hickerson** and **Tom Hickerson**.

ILA MEMBERS PRESENT PROGRAMS AT NCA CONVENTION

During the 85th annual meeting of the National Communication Association held in Chicago, the ILA sponsored a session titled "Listening Education in the Twenty-First Century". ILA President **Charles Roberts** chaired the session that included the following ILA members:

Sheila Bentley – Listening: Its Role in the Twenty-First Century

Kelby Halone – Listening: (Re)considering Its Role in Communication Theory and Research

Andrew Wolvin & Carolyn Coakley: Listening Pedagogy

Robert Bostrom: Listening Assessment

Several ILA members also participated in a table talk session (*see photo*) called "Should Listening Be Part of the Communication Discipline?" and was chaired by **Michael Purdy**. According to the NCA program, "The panel examined the extent to which the study of listening conforms to and/or deviates from communication discourse; it explored current training trends, research methods and theoretical and metatheoretical discourses related to listening." Panelists were **Judi Brownell, Philip Emmert, Margaret Fitch-Hauser, Charles Roberts, Kathy Thompson** and **Andrew Wolvin**.

Andrew Wolvin was honored with a session titled "Someone is Listening: Celebrating the Teacher as Listener with **Andrew Wolvin**". The NCA convention program stated, "The effectiveness of Professor Wolvin's teaching is as memorable as the effectiveness of his research on listening. This panel will be devoted to listening to the words, ideas and strategies of a pioneer, both in the classroom and in the research." John A. Daly was a co-panelist.

Susan Vargo presented "I Thought I Heard You Say...A Listening Workshop" during a program designed to provide trainers with workshop templates and materials that could be adapted to their training needs.

Joseph Chesebro took part in the NCA Poster Session with "Listening Behavior in the Instructional Context."

Kudos to each of you for promoting the ILA and its mission statement.

Our Mission:

"The International Listening Association promotes the study, development, and teaching of listening and the practice of effective listening skills and techniques."



Pictured from left: Andrew Wolvin, Kathy Thompson, Michael Purdy, Charles Roberts, Judi Brownell and Margaret Fitch-Hauser.

BOOK REVIEW



By: Andrew Wolvin

Torricelli, R., & Carroll, A. (Eds.) *In Our Own Words*. New York: Kodansha International, 1999.

For a fascinating listening tour back through the 20th century, I recommend *In Our Own Words*. Torricelli and Carroll have put together an anthology of over 150 American speeches as “a record of the most impassioned, inspirational, and infuriating orations ever given by Americans in this century.” Assembled chronologically, the collection includes the familiar from each decade (Theodore Roosevelt on muckrakers, Woodrow Wilson’s “Fourteen Points,” Will Rogers, Franklin D. Roosevelt, Joseph McCarthy, John F. Kennedy, Ronald Reagan’s “Challenger” TV. address, and Bill Clinton’s Lewinsky apology) and the not-so-familiar.

The not-so-familiar take us into some intriguing listening experiences in American history: Virginia State Senator Don P. Halsey’s early 1900’s speech extolling the virtues of great oratory; Mrs. H.D. Bishop’s eyewitness account of the Titanic’s last hours; Helen Keller’s impassioned “Onward, Comrades” to New

York City’s socialists; Orson Wells’ reassuring disclaimer after his “War of the Worlds” broadcast; General Patton’s profanity-laced rallying call to the American troops (not the sanitized version we heard George C. Scott present in the film); Senator Margaret Chase Smith’s chastisement of Joseph McCarthy’s “irresponsible sensationalism”; Green Bay Packers coach Vince Lombardi’s “I’ve never been a losing coach” to his team; Hillary Rodham’s Wellesley College commencement speech; Isaac Singer’s Nobel acceptance speech on the role of the story-teller in uplifting the human spirit; 16-year-old Ryan White’s testimony on living with AIDS; and Barbara Streisand on artists as activists at Harvard’s Kennedy School.

The collection offers a terrific look back at the words that have shaped America and at the evolving role of radio and television as the media for listening to those words. The increasing mediation of oratory makes for a significant shift in form and style, and this chronology documents that shift quite vividly. The editors (and their research assistants) have assembled an important anthology, one that will be used in reconstructing and deconstructing American rhetoric of the 20th century. It must be noted, however, that these are not complete texts, so serious scholars will have to go back into the archives to retrieve manuscripts for deep analysis. It would be

wonderful to build an audio/video collection of these speeches/speakers so that we would have them available to us in their oral form, not just the printed page.

“These are the words that have spurred this nation to war, freed the persecuted, tempered simmering mobs, entertained us with wit and humor, launched cultural and environmental movements, heralded breakthroughs in science and medicine, and remind us of our ideals in periods of moral and political crisis,” writes Torricelli. There is probably no better description of our listening history as set forth in this book. And it is interesting to ponder what such a listening anthology will look/sound like at the end of the 21st “sound bit” century.



Review the **bylaws changes!** Don’t attend the business meeting unprepared. All of the changes are highlighted for you in a document included as an insert with this LP issue.



Editor's Ink

By: Kimberly Batty-Herbert

As you probably noticed in this *Listening Post*, my ILA role will be changing this spring. I will continue in dual roles temporarily but will be looking for someone to replace me as editor of this publication. If you know of someone, or you would be interested in the position yourself, please let me know. Information on the formal application process will follow at a later date.

Thanks to a suggestion from **Caroyne Coakley Hickerson**, a new column has been added this issue, Focus on Members. My intention is to feature two members each issue, one member who has been a long time member of the organization and one who is a new member. If you have someone you would like to see featured in future editions simply have them submit a brief bio and photo.

Finally, book reviewers are needed for upcoming issues. If you have read a book featuring some aspect of listening, I would appreciate your short review. I am grateful to **Andrew Wolvin** for providing this issue's review but more importantly for his continued contributions to the *Listening Post*.

DON'T FORGET:



SUBMIT FOR THE NICHOLS AWARD

Presenters at the upcoming convention should submit four (4) copies of their research papers for consideration for the Ralph Nichols Award. Due to a delay with the *Listening Post*, the deadline has been extended one week to February 12, 2000. Papers should be sent to:

Ethel Glenn
1802 Walker Ave.
Greensboro NC 27403

If you have any question about the award, the criteria, or the submission process call Ethel at (336)273-6772.

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Additionally, there will be sessions around gender issues, college communication courses in listening, how police can do a better job of ticketing people, personal antidotes for personal listening improvement, and many statistical analysis type programs covering a wide range of research topics. Listening in the legal profession will be covered by a panel of lawyers, as well as, listening in elderly populations, team environment listening in business and much attention to multi-cultural listening components.

You will find an ample amount of sessions dealing with the classroom, the teacher as listener, and another Swap Shop where you can exchange teaching activities and exercises to use in the listening classroom. Poetry and laughter as good for the soul will be offered and the list goes on and on. Hopefully you can take in all the sessions you came for and return with renewed enthusiasm and information to use in your daily life, whatever that should be.

I hope you are as excited as I am to attend these programs that have taken a long process so that we may offer them to you. There is something here for everyone, in a setting that will be good for your "Listening Spirit." See you in March!

ILA 1999-2000 Executive Board

President.....	Charles Roberts
First Vice-President	Harvey Weiss
First V-P Elect.....	Dick Halley
Second Vice-President (Membership)	Bob Bohlken
Secretary.....	Carol Christy
Members-at-Large	
International.....	Klara Pihlajamaki
Special Projects	Kathy Thompson
Public Relations.....	Melissa Beall
ILJL Editor	Steve Rhodes
Listening Post Editor.....	Kimberly Batty-Herbert
Immediate Past President.....	Janet Cherry

HURRY!!!

LAST CHANCE!!!

Don't miss your opportunity to participate in the 2000 ILA Swap Shop. Send your original listening or related topic exercises, class room activities/assignments/handouts, training tips to: Kimberly Batty-Herbert Clovis Community College 417 Schepps Blvd. Clovis NM 88101 Fax 505-769-4190 Battyk@clovis.cc.nm.us

CORRECTION:

In the fall 1999 issue of the *Listening Post*, the Internet URL for the *International Journal of Listening* is incorrect; one of the / marks is missing. The correct URL is <http://www.cios.org/www/ijlmain.htm>



IMPORTANT DATES

March 8 – 11, 2000 — 21st Annual Convention, Virginia Beach, VA

March 30, 2000 — Spring *Listening Post* deadline

March 2001 — 22nd Annual Convention, Chicago, IL

March 2002 — 23rd Annual Convention, Scottsdale, AZ



International
Listening
Association

NEW MEMBERS

Kent Adelmann

Malmoe University College
SE-205 06
Malmo, Sweden
46-40-32-53-79
Fax 46-40-32-50-22
Kent.adelmann@lut.mah.se

Alex LaFasto

1770 S Williams St.
Denver CO 80210
303-871-5751
alafasto@du.edu

Larry Larson

334 Ellen PKWY
Crown Point, IN 46307
219-663-0922
219-980-5112
DFRNTDRUM@HOTMAIL.COM

Henry E. Nicholson

Univ. of Illinois at Springfield
Comm Dept. J-133
Box 19243
Springfield, IL 62794-9243
217-206-7363
nicholson.henry@uis.edu

Michael Nicolai

Univ. of Wisconsin-Stout
4540-46 1st Ave.
117B Harvey Hall
Menomonie, WI
715-235-5219
Fax 715-232-1468
nicolaim@uwstout.edu

lis ten ing n (1996):

the process of receiving, constructing meaning from, and responding to spoken and/or nonverbal messages

Visit the
ILA website online at
<http://www.listen.org>



A Silent Auction will once again be held during the spring convention. If you have an item you would like to donate please contact Executive Director Jim Pratt at 1-888-918-5664.



IMPORTANT ADDRESSES

International Office: **Jim Pratt**
P.O. Box 744
River Falls, WI 54022
ILISTENING@aol.com
715-425-3377
Fax 715-425-0704
888-918-5664
800-ILA-4505

Listening Post: **Kimberly Batty-Herbert**
Clovis Community College
417 Schepps Blvd.
battyk@clovis.cc.nm.us
Clovis NM 88101
505-769-4959
Fax 505-769-4190

International Journal of Listening: **Steven C. Rhodes**
Dept. of Communication
Western Michigan University
Kalamazoo, MI 49008
rhodes@wmich.edu
616-387-3154

ILA President: **Charles Roberts**
215 Dogwood Lane
Johnson City, TN 37604
robertsc@etsu.edu
615-926-5222
Fax 423-439-7540